



**TESSA MISIASZEK, PHD ANNOUNCED  
AS CEO OF EMPATHETICS, LLC -  
THE EMPATHY-TRAINING FIRM  
FOUNDED BY DR. HELEN RIESS**



**BOSTON, Mass., February 11, 2015** -- Empathetics, LLC, an empathy-training firm founded by Dr. Helen Riess - recognized for her research in the neuroscience of empathy, announced today that Tessa Misiasek, PhD has joined as CEO at the firm's office in Boston, MA.

Ms. Misiasek brings extensive experience developing human capital strategies to improve healthcare, with an emphasis on provider-patient communications. Empathetics will partner with leading healthcare organizations to implement training programs to help develop a culture of empathy, which studies have demonstrated can significantly improve patient satisfaction.

Prior to joining Empathetics, Ms. Misiasek was a Principal Consultant with Global Novations – A Korn Ferry International Company, where she worked with integrated health systems and health plans to develop diversity and inclusion strategies and broadly implement cultural competency training. She also served as Adjunct Professor and faculty advisor at Simmons College in Boston, MA, teaching courses on entrepreneurship and healthcare management.

Prior to Korn Ferry, Ms. Misiasek served as COO of Quality Interactions, a company that partnered with industry executives to identify market drivers for cultural competency training and developed and implemented training for thousands of healthcare professionals across the United States.

"Empathetics has a set of solutions that helps healthcare organizations meet a number of challenges that they are facing today related to provider-patient communication and patient satisfaction," said Dr. Helen Riess - Founder, Chief Scientific Officer and Chairman of Empathetics. "We're thrilled Tessa has joined our executive team. Empathetics is now working with large healthcare organizations to develop a culture of empathy in order to improve both the patient experience and health outcomes." Ms. Misiasek's expertise and industry knowledge will enable Empathetics to meet the increasing needs of these organizations. Ms. Misiasek completed her PhD at Simmons College in Boston. She also holds a Master of Public Health and a Bachelor of Science degree in Resource Economics from the University of Massachusetts Amherst.

#### **About Empathetics**

Empathetics provides innovative empathy and interpersonal skills training for medical professionals leveraging new, scientifically proven methods that enhance human relationships and make medical practice more effective and efficient. Based in the neurobiology and physiology of human interactions, Empathetics training enables accurate interpretation and translation of emotional communications, resulting in greater trust, safety and satisfaction for patients and medical professionals. URL: [empathetics.com](http://empathetics.com)

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