The Empathetics Experience: A Hospital's Perspective

Sentara Obici Hospital implemented the Empathetics Experience this spring. As an Empathetics blended learning customer, Sentara Obici Hospital has begun to transform their hospital toward a culture of empathy.

“As we have begun our journey in partnership with the Empathetics team, we have begun to change both the language we use and the behaviors we exhibit. It has opened up new ways to support our patients, their families and each other. In the classroom setting that follows the on-line session, people have talked openly - there have been tears - there has been support - there have been self-examinations made for personal areas of improvement. I am excited about these beginnings - and am also excited to see what the future brings.”

- Phyllis Stroebel, Vice President, Patient Care Services at Sentara Obici Hospital

Announcing: New eLearning Courses

Empathetics is releasing new courses to address challenges in healthcare related to nurse teams and front line staff. These new courses are based on the need-demonstrated by the research of its Chief Scientific Officer, Dr. Helen Reiss.

Empathetics New Course Offerings:

- **Nurse Teams Course**
  - Addressing generational differences in nurse teams
  - Improving nurse-patient communication
  - Improving inter-professional team communication and interactions

- **Front Line Staff Course**
  - Focusing on skills to address a stressful healthcare environment, while providing good communication with patients

Empathetics Care Curriculum Includes:

- Introduction to the Practice and Neuroscience of Empathy
- Managing Difficult Medical Interactions
- Delivering Bad News

See our products page for more information. Email info@empathetics.com to request a demo or to learn about pilot offers.