The Ripple Effect
The Impact of Empathy in Healthcare

Announcing: New Empathetics eLearning Courses

Empathetics is releasing new courses to address challenges in healthcare related to nurse teams and front-line staff. These new courses are based on the neuroscience of empathy and the research of our Chief Scientific Officer, Dr. Helen Klaus.

Empathetics Core Curriculum Includes:
- Introduction to the Practice and Neuroscience of Empathy
- Managing Difficult Medical Interactions
- Delivering Bad News

Empathetics New Course Offerings:
- Pre-Operative Care Course: Available Now
  - Featuring informed consent and the pre-operative conversation

- Nurse Teams Course: Coming this Summer
  - Addressing generational differences in nurse teams, improving inter-professional communication, improving inter-professional team communication and interactions

- Front Line Staff Course: Coming this Summer
  - Focusing on skills to address a stressful healthcare environment, providing good communication with patients

See our product page for more information. Email info@empathetics.com to request a demo or to learn about pilot offers.

Upcoming Events:
August 15
Dr. Lisa Reimers World Nursing and Healthcare Conference London, UK

Announcing: Updated Website

We recognize that empathy is a critical component to the patient experience and more information is becoming available on this important topic. With a number of new studies and innovations, we have launched a newly designed website that highlights the Empathetics curriculum, information for the care for empathy training, and on topics that are critical to the delivery of a great patient experience.

Please explore our website to learn more about the evidence, recent news, best practices and more.